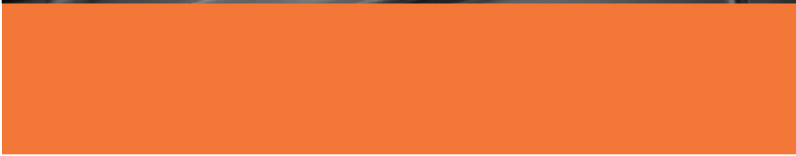


Care and Maintenance Instructions for your Franke Stainless Steel Sink



General care of a stainless steel sink and Franke tap

Sink – Discolouration and most marks on stainless steel are caused by water-borne deposits clinging to its surface. They are always the result of an outside source rather than coming from the steel itself. Such stains are often seen as a “rainbow-effect” and can be avoided completely by removing wet cleaning aids (cloths, containers etc.) from the sink after use so as to avoid watermarking and rust stains.

One of the best ways to care for the sink is to clean it with a product called ‘Shiny Sinks’ (available from most major supermarkets, sample enclosed) which can be used daily. It is helpful to dry the sink thoroughly after cleaning.

Avoid:

- (a) the use of plastic bowls for washing up, as these cause heavy localised scratching;
- (b) leaving salt, vinegar, citric fruit juices, mustard or pickles on the surface for any length of time as they can cause corrosion;
- (c) abrasive cleaners such as bleach, scourers or wire wool pads

Tap – Care needs to be taken not to damage the tap finish – cleaning should be gentle with a rinsed soft mild soapy cloth only. If limescale is a problem around the nozzle then gentle use of a small brush with some lemon juice will help alleviate the problem – taking care to rinse away any remaining lemon juice from the tap.

Scratching – stainless steel

The surface scratches which appear on stainless steel sinks rarely have any appreciable depth and will become less noticeable with age. A stainless steel sink will develop a patina with time and will look better a year after installation than during the first few months of use due to the fact that the scratching will have evened out. All sinks manufactured in 18/10 stainless steel perform in exactly the same way in this respect be they Franke’s manufacture or by a competitor.

We recommend the use of ‘Shiny Sinks’ which is available from large supermarkets or good hardware stores and when used regularly will assist in maintaining your sink.

We would point out that the use of a plastic washing up bowl will over time cause the development of regular abrasion marks over the sink’s surface.

Inox Cream – for use on stainless steel

To be used after Shiny Sinks.

To use the Inox Cream, apply with a damp cloth (like a J-Cloth) using circular motions, allow to dry (to a white powder), then buff off with poly roll. The Inox Cream forms a waterproof layer on your sink, which helps the water drain off easier.

Rust Spots – stainless steel

As the world's largest stainless steel sink manufacturers, Franke are extremely stringent in the quality and standards required from the steel suppliers. The material used is a high quality 18/10 chrome nickel steel which is metallurgically incapable of rusting or corroding in normal household conditions.

It can, however, harbour ferrous particles from the water supply and these often occur with newer installations when the pipework is disturbed, or from 'wire' scouring pads or utensils. These filings get deposited and cling to the sink surface and unless removed will rust.

In this instance we would recommend that the sink is cleaned thoroughly using a product called 'Bar Keepers Friend' (sample enclosed). This should be sprinkled onto the sink and scrubbed into a paste with a stiff nylon nail brush (NB simply using a nylon washing up brush is not sufficient as the product needs to be worked into the 'valleys' of the texture of the sink), which should be left on the sink for at least thirty minutes before thoroughly rinsing off.

We would point out that unless the particles are completely removed they will return. It is therefore very important that after cleaning the sink, it is dried thoroughly. This process needs to continue at least daily for a period of 7 to 10 days until the problem disappears. The problem is sometimes particularly obstinate to remove and it may take several attempts to restore the sink to its pristine condition. We would also recommend that a product such as Shiny Sinks (sample enclosed) is used following each application of Bar Keepers Friend.

For information, Bar Keepers Friend is available at Sainsburys, John Lewis, Lakeland, Waitrose, larger branches of Tesco and general hardware stores.

E-Cloth™ – for use on stainless steel

There is a product on the market which we can recommend for use on our stainless steel sinks, The E-Cloth™, a cloth which contains no chemicals, but millions of fibres which literally wipe away all dirt, including grease, using just water. The E-Cloth™ is available from John Lewis stores, House of Fraser, Selfridges, Power House, Comet and Currys. Also available by mail order tel. 01892-752199, fax. 01892-752172 or online at www.enviroproducts.co.uk.

Guarantee Information

Franke sinks are guaranteed for 25 years against manufacturing defect. Franke taps are guaranteed against defective materials and workmanship for 1 year in relation to coatings and finishes, and 5 years in relation to moving parts. Franke will replace (and where appropriate repair) defective sinks. In relation to taps, Franke will, where appropriate, provide replacement parts for your taps or replace your taps. Any associated or ancillary costs to be incurred by you as a result of replacement of Franke sinks and taps under this guarantee shall in all cases be previously approved by Franke UK Limited. This guarantee is in addition to and does not affect your statutory rights.

Product Name: Bar Keepers Friend Professional Formula Powder Cleaner.

INGREDIENTS: Blend of mineral Surfactant, Oxalic Acid, Inert Mineral Filler, Citric Acid Monohydrate, Thickening Agent, Fragrance.

Product Name: Shiny Sinks Cream Cleaner (Professional).

INGREDIENTS: Water based blend of Mineral Surfactant, Citric Acid Monohydrate, Inert Filler, Thickening Agent, Fragrance and Preservatives.

Product Name: Inox Cream.

INGREDIENTS: Water based emulsion (water content 76%), contains citric acid (4%)

In case of eye contact rinse thoroughly with water. Avoid prolonged contact with skin, wash off with soap and water.

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